

# BID4 Consultation

## Your views matter

Thank you for taking the time to respond to this survey. Your responses will help us shape our priorities for a fourth term, building on the investments we've made over the last 15 years.

BID levies are invested in line with the priorities that are set by businesses during its 5 yearly and mid-term consultations against five core pillars:



## Safe & Secure

Please rate the importance to you /your business of the following services

This is the highest area of BID levy investment.

	Essential	Very Important	Somewhat Important	Not Important
Evening and weekend security patrols	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Management, maintenance and monitoring of CCTV and ANPR cameras	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Co-funding of CCTV cameras in individual estates and business parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Weekly security patrols and incident reports available for Members to view	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early warning alerts of potential criminal behaviour via email and/or text	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please tell us if there are any other security issues or measures you would like to highlight or you feel should receive more attention.

## Clean & Maintained

**This is the second highest area of investment.**

*Please rate the importance to you /your business of the following services*

	Essential	Very Important	Somewhat Important	Not Important
Litter and weed control in and around business parks and estates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional litter picking / road sweeping to supplement the Council's weekly sweeping schedule	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Weekly maintenance and greening/planting of highly visible areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Swift notification to the Council to deal with flytipping and dumping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lobbying the Council and other agencies on maintenance issues such as lighting, road lining and flooding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Please tell us if there are any other maintenance, cleanliness and general appearance issues you would like to highlight or discuss with a member of the BID Team*

## Accessible & Coordinated

**The BID works to improve the accessibility of the area and further the interests of our business community, safeguarding the area's employment zone status.**

*Please rate the importance to you /your business of the following services*

	Essential	Very Important	Somewhat Important	Not Important
Sourcing additional funding to improve specific parts of the BID area or introduce new amenities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Providing a central point of contact to assist with a range of immediate and longer-term issues that affect your business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Holding annual or regular events and meet-ups, highlighting topics of specific interest to Members	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Providing regular Member updates via e-newsletters on business news, legislation, local issues and business support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Negotiating favourable group rates, e.g., for First Aid Training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Please tell us if there is anything else you'd like to add on this subject?*

*e.g., specific training for your staff for which we might negotiate group rates? Local area issues which you'd like us to be involved in? Improved communication on certain matters?*

## Green & Sustainable

**We help Members meet their legal obligations and work to improve the BID area's green credentials.**

*Please rate the importance to you /your business of the following services*

	Essential	Very Important	Somewhat Important	Not Important
Cost saving initiatives such as grants for EV charging points	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introducing initiatives to help you recycle waste such as paper, glass, food and plastic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sourcing funding for BID-wide green initiatives such as air quality projects and retro-fitting buildings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introducing specialists who can help business owners take advantage of the green economy or implement green practices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Making better use of the outdoor spaces in the BID area for staff to use for breaks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Please tell us if there are any other issues you feel we could be involved in.*

*Does your business have any specific ambitions, or concerns around reducing carbon footprint? Does your business provide any services or products that could assist other BID Members in reducing their carbon footprint?*

## Fit for the Future

**The BID works hard to influence planning authorities and stakeholders so that local businesses can operate in the best possible environment and with the resources and infrastructure they need to grow.**

*Please rate the importance to you /your business of the following services*

	Essential	Very Important	Somewhat Important	Not Important
Better public transport in to the BID area for staff and visitors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reduced congestion around the BID area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A local workforce that is suitably qualified and skilled	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assistance with recruitment from local job centres and recruitment agencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better digital connectivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better use of the river for freight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Please tell us if there are any other issues you'd like us to consider.*

*Looking ahead, do you foresee any other opportunities or concerns that might affect your business in the London Riverside BID area?*

## Are you in favour of the BID continuing for a further 5 years?

Yes

No

Don't know

Your responses along with those of all other BID Members, will help us set the priorities for the next term. These will be published in the BID Proposal Documents that will be sent in advance of the renewal ballot.

Should the BID be unsuccessful at renewal in February 2022 all the current and proposed services will be discontinued. We hope you will **vote YES** to renew the London Riverside Business Improvement District for a further 5 years.

**Thank you for taking the time to complete this survey.**

### Please enter your contact details

In line with GDPR your information and responses will be dealt with in the strictest confidence and no information will be shared with other parties.

Name

Company

Address

Address

Post Code

Email Address

Phone Number

**Important:** Your business will be sent a voting form in February 2022. If you are not the correct recipient for the renewal ballot document, please provide an alternative name and/or address below:

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1st Floor Recycling House  
Ferry Lane South  
Rainham RM13 9DB

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Tel: 01708 550279  
Email: [info@londonriversidebid.co.uk](mailto:info@londonriversidebid.co.uk)  
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